



REACH OUT VOLUNTEERS

ROV Refund Policy

Deposit payments for a Program or Extension to a Program are non refundable. Payments for Add-ons are also non refundable.

Progress, Instalment and Final payments are refundable in the following circumstances:

You must notify us in writing at least 60 days prior to the start date of your trip that you wish to withdraw from your program. If you notify us with less than 60 days notice all payments will be forfeited. Reach Out Volunteers reserves the right to charge an administration fees on refund payments.

Payment processing fees and charges are non-refundable