

Travel Advice

Before you go...

Print off:

- Your flight itinerary
- A photocopy of your passport and any other important ID
- Your travel insurance certificate of insurance – make sure you also have the emergency phone number for your travel insurance provider

In transit...

If there are any changes to your arrival time during the course of your journey then you must notify your Team Leader at the relevant email address below;

- a. peru@rovolunteers.com
- b. siemreap@rovolunteers.com
- c. phnompenh@rovolunteers.com
- d. southafrica@rovolunteers.com

This is very important. These emails are checked regularly by team leaders at your program location and they will now be waiting for you at the new time.

Regardless of when you arrive you will be collected. However, *if you will no longer be landing by the first day of your program there will be an additional fee to cover the collection cost.*

If you are DELAYED:

Send an email to your team leader at one of the addresses above notifying them of your new arrival time and flight number;.

Missed or Cancelled Flight:

Contact your airline to find out what reschedule options are available. If, for whatever reason, the airline is not rescheduling then you must contact your travel insurer. Do not book new tickets without the permission of your travel insurer unless you are clearly to blame for missing your flight.

We recommend bringing a wifi enabled device in case of delays or issues so you can send and receive email. Also, carry a charging cable and a mini-power pack to recharge the device. *(If you are delayed you may spend a lot of time on the phone to insurers and loved ones).*